100 Years TRAVELLERSaid 1916-2016

WELCOME ABOARD

HOW TO FIND US

FLINDERS STREET STATION
Flinders Street
Melbourne VIC 3000
(Between Platforms 9 & 10 on the concourse level)
Phone (03) 9610 2030
Fax (03) 9614 1249
Email fss@travellersaid.org.au
Mon–Sun 8.00am–8.00pm

SOUTHERN CROSS STATION
99 Spencer Street
Docklands VIC 3000
(Under the Bourke Street Bridge opposite the Luggage Hall)
Phone (03) 9670 2072
Fax (03) 9600 1174
Email scs@travellersaid.org.au
Mon–Sun 6:30am - 9:30pm
Travellers Aid Access Service (TAAS):
Mon–Fri 11am–5pm
Sat–Sun 11am–4pm

SEYMOUR STATION
BUGGY SERVICE
Seymour Station, Railway Street
Seymour VIC 3660
Phone (03) 5799 2965
Email buggy@gettingthere.net.au
Mon–Fri 10.00am–6.30pm

MEDICAL COMPANION SERVICE
Phone 1300 700 399
(48 hours notice required)

CITY VILLAGE (ADMINISTRATION OFFICE)
Level 3, 225 Bourke Street
Melbourne VIC 3000
Phone (03) 9654 2600
Fax (03) 9654 1926
Email info@travellersaid.org.au
Mon–Fri 9.00am–5.00pm

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Travellers Aid Celebrating 100 years

In 1916 a group of women formed the Travellers Aid Society of Victoria. This multi-denominational group was led by volunteers from the YWCA, and incorporated representatives from many of the charities operating in Melbourne at the time. Their focus was to protect women and children, whether they were travelling to Melbourne for the first time, needing assistance or coming to grips with life in the city.

The women they supported were often experiencing change because of World War I. Men were leaving Australia to fight and this meant that women were becoming part of the workforce, were travelling on their own and sometimes were leaving life in the country for the first time.

Fast forward 100 years and that group, now Travellers Aid Australia, are still here in Melbourne today to support women and children remain safe. Over the century Travellers Aid has evolved and responded to the changing needs of "travellers" and now supports men, women and children as they travel, including people with mobility challenges or living with a disability to remain independent and engaged with society on a day to day basis.

Today Travellers Aid is as relevant as ever, delivering a suite of services from two of Melbourne's busiest locations, Southern Cross Station and Flinders Street Station and at its regional service at Seymour Railway Station.

Because of Travellers Aid, clients can:

- travel to and from work or school safely and confidently
- maintain their social and emotional connectedness
- move around Melbourne comfortably with mobility aids
- attend medical appointments using the Medical Companion Service
- reach a place of safety in emergency situations
- be confident in travelling from rural areas to Melbourne knowing that Travellers Aid is there to help

We look forward to keeping you up to date with our activities throughout the year and we hope you can join us to celebrate this momentous milestone.

Travellers Aid at RACV Australia Day Picnic

In celebration of our partnership and Australia Day, this year Travellers Aid was fortunate enough to take part in the RACV Australia Day Picnic and Federation Vehicle Display at the beautiful Kings Domain Gardens.

The RACV Australia Day Picnic is a long standing Australia Day event. A fantastic family day where installations, art activations and entertainment collide. The 2016 event was a huge success with over 90,000 people reported to be in attendance. Activities included a Children and Community Precinct where fun, games and education entwine while the RACV and Community Partners Precinct celebrated the beautiful country and land we live in. The Travellers Aid stand was attended by staff and volunteers who provided information on our services and fun for all ages with colouring in and some V/Line train origami!

Thank you to all the volunteers who made the day so special and to all who came to visit us.

RACV President and Chairman Kevin White joining the fun at Travellers Aid's stand.

RACV have partnered with Travellers Aid to provide our Community Travel Training program.

To book your free Community Travel Training session contact us at:
ctt@travellersaid.org.au
or (03) 9654 2600

people's choice COMMUNITY LOTTERY

Travellers Aid is once again taking part in the People's Choice Community Lottery.

100% of our tickets sales go directly to supporting Travellers Aid services.

Order your tickets today to be in the running to win one of our 159 prizes valued at $360,000!

To purchase tickets complete the enclosed form or go to:
www.peopleschoicecu.com.au/travellers-aid-australia

1st PRIZE: HYUNDAI TUSCON ELITE 1.6 Turbo Petrol AWD Auto - Valued at **$40,454** RRP (includes on road costs)

2nd PRIZE: HARVEY NORMAN SHOPPING SPREE - Valued at **$35,000**

Ticket sales begin: 1 Feb. Online sales for early bird prize close: 31 Mar. Early bird online ticket prize draw: 14 Apr. Early bird prize winner advertised: 18 Apr. Paper tickets distributed and sales begin: 1 Apr. Ticket sales end: 31 Aug. Prize draw: 4 Oct. Prize winners advertised: 9 Oct.

Trivia Night!

2016 sees the 6th Annual Travellers Aid Trivia Night return to CQ on Thursday 14th April at 6pm for a 6.30pm trivia start.

Last year saw a crowd of 200 people come together in a battle of the brains to take out the coveted Travellers Aid Trivia Cup and raise over $8,000 for travellers in need.

Once again the team from Quizmeisters will host a fun night of clever and ridiculous trivia. There will be loads of prizes up for grabs and auction items galore.

When: Thursday 14th April – 6pm for a 6:30pm trivia start

Where: CQ – Level 1, 113 Queen Street, MELBOURNE

What: Trivia by Quiz Meisters and finger food provided

Tickets: Early bird tables of 10 people now available for $350 until 25th March 2016 www.travellersaid.org.au

FUNDRAISER

Book your tour on our website and support the work we do

You can now support Travellers Aid by taking a tour!

We are proud to introduce the new Travellers Aid tour booking site! Have you always wanted to visit Wilsons Prom? Would you like to take the children to see the penguins at Phillip Island? Or perhaps you're looking for something to do on your next trip to Sydney?

Well now you can book your tour via the Travellers Aid website and know that you are also supporting people in need.

The Travellers Aid booking site offers special attraction tours at the same price as you would pay when going through a tour provider, only when you book via the Travellers Aid website the tour provider will donate a portion of the cost to the work of Travellers Aid!

Available on the site are tours throughout Melbourne and Victoria, such as a Melbourne Alleyways tour, the Great Ocean Road and the Grampians, and some Sydney and surrounds tours such as a Harbour Boat tour and tours through the Blue Mountains.

Jump online and take a look for yourself at:
https://travellersaid.mysites.travel
there's something for everyone!

Introducing our new Patron Judge Howard

This month we were honored to have our new patron, His Honour Judge Anthony Howard, visit our services at Southern Cross Station.

Judge Howard is the husband of Victoria's Governor the Hon. Linda Dessau AM, and we are proud to have him representing Travellers Aid for our centennial year.

Later in the year Judge Howard will kindly be hosting an afternoon tea at Government House in recognition of our current and past volunteers and staff whose time and dedication have made this organisation what it is today.

Travellers Aid has had the Governor's partner as a patron for it's entire 100 years. We thank Judge Howard for continuing this tradition.

Southern Cross Station and Community Travel Training Volunteer Profile - Padmavathy (Pady) Krishnan

How did you come to volunteer for Travellers Aid?
I moved to Melbourne from India in mid-October of last year, as I recently married and my husband works here. After settling in, I decided I wanted to do some volunteer work and I found a position for Travellers Aid on Seek. I immediately fell in love with Travellers Aid. I am very much a people person and I just love how much Travellers Aid values people. I started volunteering in January of this year.

What is your professional background?
I am a behavioural skills trainer. I train people on the importance of client care and the client experience. On how to communicate with clients and make them feel special and valued.

What is your favourite aspect of volunteering for Travellers Aid?
The People! People matter to this organisation more than anything else. The staff don't just come to get their salary, they come here for more than that. Every moment of this job is talking to somebody and helping them work through their problems, that's why I love Travellers Aid. I love the smile I receive from people after helping them.

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VICTORIA State Government

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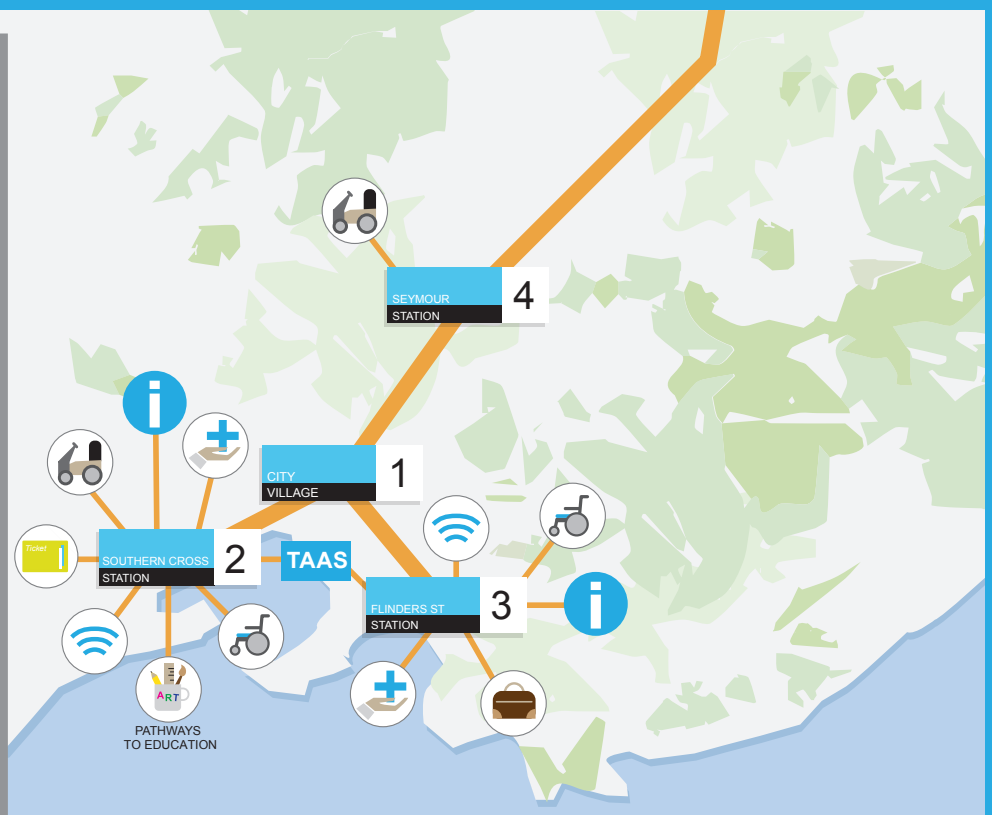
LEGEND

- Buggy Service
- Emergency Relief Services — Providing subsidised fares to those in distress
- Internet Access
- Luggage Storage Hire
- Medical Companion Service
- Equipment Hire
- Pathways to Education — Enabling school children to attend school
- Transit Info
- TAAS — Travellers Aid Access Service — Providing personal care to travellers in need



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