



EMERGENCY RELIEF SERVICE

Unexpected things happen despite the best laid plans

Travellers Aid Australia's *Emergency Relief* program provides assistance to travellers who are disadvantaged or facing unexpected emergency situations, no matter what their background. Re-uniting travellers in crisis with family, friends and other supports can help them feel empowered, safe and dignified. We provide people, including those who are stranded, vulnerable, distressed, disadvantaged, homeless or at risk of homelessness with practical relief such as:

- Information
- Referrals onto accommodation and support
- Other material aid such as food packages on a case-by-case basis
- Subsidised travel tickets for medical, family crises, court matters, employment and other reasons

To access this program, **call ahead on (03) 9670 2873** to discuss your eligibility and appointment times.

AVAILABILITY

This service is available at Southern Cross Station in Melbourne with the following opening hours:

Southern Cross Station

Mon - Fri: 9.30am to 4pm

T: (03) 9670 2873

For more details visit our website at www.travellersaid.org.au.