

**Mobility Equipment Hire & Luggage Storage  
Information Sheet**

**Mobility Equipment Hire**

Electric and non-electric mobility equipment is now available for hire from all Travellers Aid centres; City Village, Travellers Aid Southern Cross and Travellers Aid Flinders Station.

The following information provides the cost amount to be charged to hirers of Travellers Aid equipment.

The hirer will be asked to complete and agree/sign to Conditions of Hire before any equipment can be hired. Hirers will then be asked to produce photo ID or 3 forms of other ID.

Hirer's Photo ID will be photocopied and kept on file with Travellers Aid for the duration of hire.

**Hire costs**

Equipment Item	Full Price
Electric scooters / wheel chairs	\$28 per day or \$3.50 per hour min 2 hours (ID required for Photo Copy)
Manual wheelchairs	\$16 per day or \$8 per every four hours (ID required for Photo Copy)
Walking canes	\$5 per day (\$20 cash deposit is required)
Walking frames	\$5 per day (\$20 cash deposit is required)
Forearm crutches	\$5 per day (\$20 cash deposit is required)
Walking sticks	\$5 per day (\$20 cash deposit is required)
ID/Symbol cane	\$5 per day (\$20 cash deposit is required)
Children's strollers	\$10 per day (\$20 cash deposit is required)

There is a 25% concession discount for pension card holders and Travellers Aid supporters for electric scooters and manual wheel chairs

Special rate for long term hire of Equipment maximum of 1 month enquire at Travellers Aid 03 9654 2600.

**Bookings**

To book any mobility equipment, please contact Jodie Bateman at Travellers Aid on 9654 2600 or email [jodieb@travellersaid.org.au](mailto:jodieb@travellersaid.org.au).

### **Luggage Storage at Flinders Street Station**

Travellers Aid at Flinders Street Station now offers luggage storage.

We ask that you show Photo ID, and you will be asked to complete a small form with your contact information that will be discarded once you pick up your luggage.

Price of Luggage Storage:

Bag Size	Full Price	Subsidised Rate
Small	\$3 per Day	\$2 per Day
Medium	\$5 per Day	\$3 per Day
Large	\$7 per Day	\$5 per Day

### **Luggage Storage at City Village**

Travellers Aid City Village now offers luggage storage.

We ask that you show Photo ID, and you will be asked to complete a small form with your contact information that will be discarded once you pick up your luggage.

Price of Luggage Storage:

Bag Size	Full Price	Subsidised Rate
Small	\$3 per Day	\$1.50 per Day
Medium	\$5 pre Day	\$ 2.50 per Day
Large	\$7 per Day	\$5.00 per Day

Please note: that the subsidised rate applies to the following people:

- Concession Card holders
- Travellers Aid supporters
- Travellers Aid Emergency Relief clients

### **Bookings**

To have your luggage stored, please visit Travellers Aid at one of these centres:

Travellers Aid at Flinders Station, located between platform 9&10 main concourse.  
(03) 9610 2030.

Travellers Aid City Village, Level 3 225 Bourke Street, Melbourne.  
(03) 9654 2600.